

### Gas Maintenance Plans

For Propane or Natural Gas Systems

#### At Home with the Hometown Advantage

(717) 393-5868

www.schwangerbros.com

Schwanger Bros. & Co., Inc.

500 West Roseville Road

Lancaster, PA 17601

PA Home Contractor License # PA013207



### Count on the Name

# You Know & Trust

The Schwanger Brothers certified professional service team will inspect and tune up your heating system, maximizing your system's efficiency and saving you on your annual fuel costs.

As a Plan member you can count on Schwanger Brothers to be there when you need us, 24 hours a day, 365 days year.

For over 75 years we've provided comprehensive home comfort services from the depths of winter to the height of summer, so count on us to keep your family safe and comfortable - no matter the season!

GAS MAINTENANCE PLANS		Gas Maintenance Plan	Premier Gas Maintenance Plan
Benefits Designed with You in Mind:		T (dil	T Gar
1	Efficiency Tune-Up	✓	✓
%	Parts & Labor Coverage Discoun Excludes system replacements	<sup>t</sup> 20%	40%
P	Safety Inspection Check	✓	✓
$\star$	Improved Indoor Air Quality	✓	✓
	24/7 Priority Service	✓	✓
			No.



## Gas Maintenance Is Critical

Maintenance on your propane or natural gas system is critical to the efficient and safe operation of your heating system. Having a Schwanger Brothers HVAC expert inspect your heating system annually ensures top performance which will help lower energy bills and, most importantly, keep your family safe. Schwanger Brothers has been serving Lancaster County for over 75 years so you can rest assured knowing a highly trained and certified technician will be there for you no matter the season or the reason.

### COMBINE & SAVE!

Enroll in one of our Gas Maintenance Plans and any of the following maintenance plans to save

**10% off** the total price!

-Multiple Units

-Air Conditioning

-Water Heater

-Heat Pump

CALL OUR IN-OFFICE ENERGY EXPERTS TODAY FOR MORE INFORMATION ABOUT ENROLLING!

717.393.5868

#### **Year-Round Home Comfort Services:**



Air Conditioning



A Heating Oil



Heat Pumps



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#### **General Conditions**

1. This agreement is between the customer and Schwanger Bros. & Co., Inc. herein referred to as the Company. This agreement will automatically suspend if the customer ceases to pay for repair parts, labor, or other chargeable items when due, or renders or permits anyone other than the Company to perform service to the gas heating system and associated equipment unless so instructed beforehand by the Company. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement. Upon termination there shall be no refund or credits allowed. This agreement is transferable in a real estate transaction. The Company reserves the right to inspect equipment before providing coverage.

2. This agreement is offered to all customers subject to an inspection and approval of their equipment. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's contract coverage will be cancelled and a pro-rated refund will be returned to the customer. Repairs required to place equipment in acceptable conditions are excluded and will be charged separately.

- 3. This agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the Maintenance Plan invoice. This agreement is effective for a twelve (12) month period and will automatically renew itself unless either party gives 30-day written notice of termination or if there is a termination under the provisions of condition #2. No refunds will be made if cancelled before termination date. Prices are subject to change.
- 4. Priority Service is defined as first available service and will be billed at normal business hour rates (8:00 A.M. 4:30 P.M.). Priority Service provided on holidays and/or outside of normal hours will be subject to a prevailing rate of 1-1/2 1.5 times the normal business hour rate with a minimum of one hour of service. Service will be performed as promptly as possible under normal conditions; however, we do not assume responsibility for secondary damages or damage resulting from delays or failure to render service due to conditions beyond our control.
- 5. Only EMERGENCY SERVICE will be performed outside of normal working hours. EMERGENCY SERVICE shall be defined as: NO heat, creating an unsafe condition or causing damage to property. Non-emergency work, if requested, will be billed at our standard overtime rates.
- 6. This agreement does not cover repair or service of this equipment damaged due to fire, flood, lightning, freeze up, acts of God, civil disturbance, or any other abnormal cause that may affect the normal operation of units.
- 7. The Company's obligation to furnish parts specifically listed herein shall be subject to the availability of parts through usual supply sources. Replacement of obsolete items for which parts are not available will be performed on a time and
- 8. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective equipment; loss or damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the Company.
- 9. Customer will receive an annual 10% discount off the total price of any bundled Maintenance Plans upon renewal of the combined Plans.
- 10. The 20% or 40% replacement coverage for parts and labor is not eligible toward new equipment installations.
- 11. This agreement contains in the entire agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.