

Heating Oil Maintenance Plans

For Oil Systems

At Home with the Hometown Advantage

(717) 393-5868

www.schwangerbros.com

Schwanger Bros. & Co., Inc.

500 West Roseville Road

Lancaster, PA 17601

PA Home Contractor License # PA013207



A Plan to Meet Your Needs

Plans Include:



Heating System Efficiency Tune-Up A Schwanger Brothers certified, professional service technician will inspect and tune up your heating system to maximize your system's efficiency and increase system longevity. A system operating at peak performance can save up to 10% on annual energy costs and reduces unexpected service calls.

Priority Emergency Service

All Plan customers will receive priority service for any service call during normal business hours. No matter the season, or the reason, a highly trained and certified Schwanger Brothers technician will be there for you 24 hours a day, 365 days a year.

\$250 Oil Heating System Replacement Discount
Should you need a new oil heating system, when installed by Schwanger Brothers you will receive a \$250 discount for being enrolled in one of our Maintenance Plans.

\$100 Oil Tank Replacement Discount

Customers enrolled in one of our Maintenance Plans will receive \$100 toward the replacement of a standard 275 gallon or 225 gallon oil tank when installed by Schwanger

Peace of Mind

Schwanger Brothers service technicians receive continual training to ensure we can provide you valuable service you can count on. We guarantee prompt and professional maintenance. Your home comfort is our top priority.

CUSTOMIZE YOUR BENEFITS	Heating Oil Maintenance Plan	Premier Heating Oil Maintenance Plan
Heating System Efficiency Tune-Up	✓	\checkmark
Priority Emergency Service	✓	✓
Oil Heating System Replacement Disco	unt \$250	\$250
Parts & Labor Coverage Discount	20%	40%
Oil Tank Replacement Discount	\$100	\$100



Proudly Serving Lancaster County for Over 75 Years

Schwanger Brothers Heating Oil Maintenance Plans are designed to protect your largest investment, your home. With the rising cost of energy, it is more important than ever that your system operates as effectively and efficiently as possible. To help our customers achieve this goal, we offer a variety of Maintenance Plans to meet your individual needs and keep your system - new or old - operating safely, efficiently, and reliably.

COMBINE & SAVE!

Enroll in one of our Heating Oil Maintenance Plans and any of the following service plans and save

10% off the total price!

-Multiple Units -Heat Pump

-Air Conditioning -Natural Gas

-Propane

CALL OUR IN-OFFICE ENERGY EXPERTS TODAY FOR MORE INFORMATION ABOUT ENROLLING!

717.393.5868

Year-Round Home Comfort Services:



Air Conditioning





Heat Pumps



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- 1. This agreement is between the customer and Schwanger Brothers herein referred to as the Company. This agreement will automatically suspend if the customer ceases to pay for repair parts, labor, or other chargeable items when due, or renders or permits anyone other than the Company to perform service to the oil heating system and associated equipment, unless so instructed beforehand by the Company. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement. Upon termination there shall be no refund or credits allowed. This agreement is transferable.
- 2. This agreement is offered to all customers subject to an inspection and approval of their equipment. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's contract coverage will be cancelled and a pro-rated refund will be returned to the customer. Repairs required to place equipment in acceptable conditions are excluded and will be charged separately.
- 3. This agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the Maintenance Plan invoice. This agreement is effective for a 12 month period and will automatically renew itself unless either party gives 30-day written notice of termination or there is a termination under the provisions of condition #2.
- 4. Priority Service is defined as first available service and will be billed at normal business hour rates (8:00 A.M. 4:30 P.M.). Priority Service provided on holidays and/or outside of normal hours will be subject to a prevailing rate of 1.5 times the normal business hour rate with a minimum of one hour of labor.
- 5. Only EMERGENCY SERVICE will be performed outside of normal working hours. EMERGENCY SERVICE shall be defined as NO heat, creating an unsafe condition or causing damage to property. Non-emergency work, if requested, would be billed at our standard overtime rates.
- 6. This agreement does not cover repair or service of this equipment damaged due to fire, flood, lightning, freeze-up, acts of God, or civil disturbance.
- 7. The Company's obligation to furnish parts specifically listed herein shall be subject to the availability of parts through usual supply sources. Replacement of obsolete items for which parts are not available will be performed on a time and material basis.
- 8. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective equipment; loss or damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the Company.
- 9. Customer will receive an annual 10% discount off the total price of any bundled Maintenance Plans upon renewal of the combined Plans.
- 10. The 20% or 40% replacement coverage for parts and labor is not eligible toward new equipment installations. The \$250 heating system replacement discount requires oil to oil replacements.
- 11. The replacement discounts cannot be combined with other offers. Limit of one per customer. Coupon only valid for equipment sold and installed by Schwanger Bros. & Co., Inc. No cash value.
- 12. This agreement contains the entire agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.