



## Cooling Maintenance Plan

For Air Conditioning or Heat Pump Systems

**At Home with the Hometown Advantage**

(717) 393-5868

[www.schwangerbros.com](http://www.schwangerbros.com)

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### Benefits Designed with You in Mind:

-  **15 Point Efficiency Tune-Up\***
-  **20% Parts & Labor Discount**  
*Excludes system replacements*
-  **Safety Inspection**
-  **Improved Indoor Air Quality**
-  **24/7 Priority Service**

### \* 15 Point Efficiency Tune-Up

1. Check voltage and amperage to all motors
2. Check air temperature drop across evaporator
3. Check for adequate refrigerant charge
4. Check for possible leaks
5. Check evaporator superheat
6. Lubricate all moving parts
7. Inspect belts and adjust tension
8. Check filters and replace 1" standard filter (if necessary)
9. Inspect electrical circuits
10. Check starting contractor contacts
11. Evaluate all wiring and connections
12. Clean and adjust non-programmable thermostat
13. Check air temperature across condenser
14. Check condensate drain
15. Clean indoor and outdoor coils (if necessary)

## Cooling Maintenance Is a Must

With the price of energy increasing, maximizing the efficiency and properly maintaining your equipment will help lower your energy costs. We offer convenient scheduling of your efficiency tune-up which is included with your Cooling Maintenance Plan. A Schwanger Brothers HVAC expert will ensure that your equipment is running safely, reliably, and at peak efficiency. Schwanger Brothers has been providing "Complete Home Comfort Services" and uncompromising quality to the residents of Lancaster County for over 75 years so you can rest assured when the heat arrives, you will be cool and comfort all summer long.

### Combine & Save!

Enroll in our Cooling Maintenance Plan and any of the following maintenance plans and save 10% off the total price!

- Multiple Units
- Natural Gas
- Heating Oil
- Propane

Call our in-office energy experts today for more information about enrolling!

**717.393.5868**

### Year Round Home Comfort Services:

-  Oil
-  Natural Gas
-  Propane
-  Complete Home Plumbing Services

## General Conditions

1. This agreement is between the customer and Schwanger Brothers herein referred to as the Company. This agreement will automatically suspend if the customer ceases to pay for repair parts, labor, or other chargeable items when due, or renders or permits anyone other than the Company to perform service to the cooling system and associated equipment, unless so instructed beforehand by the Company. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement. Upon termination there shall be no refund or credits allowed. This agreement is transferable.

2. This agreement is offered to all customers subject to an inspection and approval of their equipment. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's contract coverage will be cancelled and a pro-rated refund will be returned to the customer. Repairs required to place equipment in acceptable conditions are excluded and will be charged separately.

3. This agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the agreement invoice. This agreement is effective for a twelve (12) month period and will automatically renew itself, unless either party gives 30-day written notice of termination, or there is a termination under the provisions of condition #2.

4. Priority Service is defined as first available service and will be billed at normal business hour rates (8:00 A.M. - 4:30 P.M.). Priority Service provided on holidays and/or outside of normal hours will be subject to a prevailing rate of 1.5 times, with a minimum of one. Service will be performed as promptly as possible under normal conditions; however, we do not assume responsibility for secondary damages or damage resulting from delays or failure to render service due to conditions beyond our control.

5. Only EMERGENCY SERVICE will be performed outside of normal working hours. EMERGENCY SERVICE shall be defined as: NO heat or air conditioning, creating an unsafe condition or causing damage to property. Non-emergency work, if requested, would be billed at our standard overtime rates.

6. This agreement does not cover water damage due to blockage/leakage in the primary drain pan, secondary drain pan under fan coil unit, or drain lines from drain pans.

7. The Company's obligation to furnish parts specifically listed herein shall be subject to the availability of parts through usual supply sources. Replacement of obsolete items for which parts are not available will be performed on a time and material basis.

8. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective equipment; loss or damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the Company.

9. Customer will receive an annual 10% discount off the total price of any bundled Maintenance Plans upon renewal of the combined Plans.

10. The 20% replacement coverage towards parts and labor is not eligible towards new equipment installations.

11. This agreement contains in the entire agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.